## Resetting your password

1. Click on the Forgot your password? link on the login screen

2. Enter your registered email address in the space provided, tick the box and follow the prompts to confirm you are not a robot, and click Submit once finished. An email with a one-time link to reset your password will be sent to your email address.


Your password must meet the following requirements:

- Contain between 8 and 32 characters
- Must include lowercase letters, uppercase letters, digits and special characters

